

SERVICE DOGS

- Are permitted to go wherever their handler is permitted to go
- Are allowed even if others have fears or allergies to dogs
- Must be under the handler's control at all times—in most cases this means on a harness or leash
- Must be housebroken
- Must not pose a legitimate, direct threat to health or safety
- Do not have to be allowed to sit on furniture meant for patrons or to eat from dishware provided in our restaurants
- Service Dogs are not pets, so the Black Oak Casino "No Pet" policy does not apply

The following numbers provide information about the Americans with Disabilities Act.

800.514.0301 (voice)

800.514.0383 (TTY)

www.ada.gov



19400 Tuolumne Road North
Tuolumne, CA 95379
1.877.747.8777
blackoakcasino.com

*We will gladly answer
any questions you have!*

Information within this brochure has been provided by the U.S. Department of Justice



SERVICE DOGS



THANK YOU FOR YOUR COOPERATION!



SERVICE DOGS ALWAYS WELCOME

AT BLACK OAK CASINO RESORT

WHAT IS A SERVICE ANIMAL?

Under the Americans with Disabilities Act (ADA), a service animal is defined as a dog that has been individually trained to do work or perform tasks for an individual with a disability. The task(s) performed by the dog must be directly related to the person's disability.

EXAMPLES OF SERVICE DOGS TASKS:

Guiding a blind person, carrying or picking up items, helping with balance, summoning help, or providing warnings of impending seizures or low blood sugar.

ARE EMOTIONAL SUPPORT, THERAPY, COMFORT, OR COMPANION ANIMALS CONSIDERED SERVICE ANIMALS UNDER THE ADA?

No. These terms are used to describe animals that provide comfort just by being with a person. Because they have not been trained to perform a specific job or task, they do not qualify as service animals under the ADA.

ARE SERVICE-ANIMALS- IN-TRAINING CONSIDERED SERVICE ANIMALS UNDER THE ADA?

No. Under the ADA, the dog must already be trained before it can be taken into public places.

ARE PETS ALLOWED AT BLACK OAK CASINO?

Our Casino is not appropriately equipped or staffed for pets and therefore, pets are not allowed. Service Dogs are not pets.

WHO CAN I CONTACT IF ANOTHER GUEST IS TAKING ISSUE WITH MY SERVICE DOG?

You may contact any one of our Team members who will have one of our Public Safety Supervisors assist you with any issues.

WHEN CAN SERVICE ANIMALS BE EXCLUDED?

The ADA allows Service Dogs to be excluded from public areas if a particular Service Dog is out of control and the handler does not take effective action to control it, or if it is not housebroken.

ARE SERVICE DOGS REQUIRED TO WEAR A VEST OR HAVE A SPECIAL LICENSE?

The ADA does not require special identification for Service Dogs.

